



## VACANCY

REFERENCE NR	:	VAC00872, 00873,00874,00875 & 0877
JOB TITLE	:	Advanced Operational Server Administrator X5
JOB LEVEL	:	C1
SALARY	:	R 257 888 – R 386 832
REPORT TO	:	Senior Specialist Server Administrator
DIVISION	:	Service Management
DEPT	:	SM: End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	24 -Months – Fixed Term Contract (Internal & External)

### Purpose of the job

To maintain the core server infrastructure, resolve low/medium operational incidents, set-up the server hardware for Server Installation and provide support and associated services in the client's enterprise LAN/End user computing (EUC) environment to ensure good service delivery.

### Key Responsibility Areas

- Setup of server hardware in the data centre for Server Installation.
- Provide Maintenance and support of Directory Integrated systems, Servers and related services.
- Resolution and handling of operational Incidents as per SLA incident handling timeframes.
- Provide support to the Specialist /Snr Specialist during the installation of Server Services Toolsets & Dashboards acquired.

### Qualifications and Experience

**Minimum:** Grade 12 plus 1 - 2-Year National Higher Certificate in IT (NQF level 5).

**Certification:** MCSA or MCSE will be an added advantage.

**Experience:** 1-2 years practical experience in the administration of core server infrastructure and associated services.

### Technical Competencies Description

**Knowledge of:** Organizational Awareness: IT Products and Services. Basic knowledge of: System performance. Server Performance Management. TCP/IP, DNS, 802.1x, and DHCP protocols. Windows and Linux Servers, Server Operations, Server applications, etc. physical and virtualized servers, especially Hyper-V and VMware. Government regulations. Public Finance Management Act (PFMA) Basic understanding of: Hardware and software support for client system/solutions. Server & Storage related technologies & related management toolsets and solutions. Service Management systems (ASPECT/ITSM7) or equivalent applications. ICT Operational Trends. Network Operating Systems. NOS/Active Directory/Virtualisation. DNS, E-Mail, software deployment, Patch management, Core Stack builds VPN technologies and concepts. Disaster Recovery. Virtualisation technologies and concepts. Operating System Stack builds (OS Imaging).

## Other Special Requirements

N/A

## How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 23 September 2024**

## Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.